

## QUALITY POLICY STATEMENT

**SRC Group** is a leading independent supplier to the construction and infrastructure industries in London, East Anglia, and the Home Counties.

- We produce and provide a wide range of construction materials and solutions, including top quality aggregates, primary and secondary, ready mixed concrete and concrete products, conforming to contractual and regulatory requirements.
- We have invested in state-of-the-art recycling facilities, to provide environmentally sustainable solutions.
- We also provide construction, demolition, remediation, groundworks and waste disposal services for inert, non-hazardous and hazardous materials.
- To ensure our delivery and collection services match the high standard of our materials and client service, we own and operate a large fleet of tippers, grabs, articulated and RMC lorries.

**Our vision** is to increase the business circularity through increased volumes of quality recycled materials, optimisation of production whilst reducing our environmental impact by nurturing natural resources, increased efficiencies, and the implementation of green technology. Championing a high standard within the industry for safety, health, and quality with a focus on investment in education, training, and development opportunities for stakeholders.


**Our mission** is to be valued by our people, respected by our clients, and admired by our competition. We aim to expand our operations by consistently meeting customers' and other stakeholders' expectations, our industry, and legal requirements, which includes the enhancement of customer satisfaction through the effective application of our processes for continual improvement. We maintain our ISO 9001 accreditation as a standard business practice. To achieve our mission, we are setting and continuously reviewing meaningful and measurable objectives in line with the strategic direction.

**Our values** are sustainable business practices, including corporate social responsibility (social, economic, and environmental), responsible governance and equal opportunity are all expected values within our organisation. These are re-enforced through sustainable ethics and workforce integrity throughout all business operations.

**Our dedicated employees** are constantly utilising their knowledge, skills and expertise to deliver solutions to any challenge. We have established an on-going training and development programme to ensure all our employees are aware of the quality system and competent to perform their function within the system.

We strive to continually develop new methods, production methods, and techniques to deliver value and quality products to our customers.

Through the communication and implementation of this policy to everyone employed, or working on behalf of SRC, we aim to become the supplier of choice and exceed our customers' expectations. This policy is also made available to other interested parties upon request.



Oliver Rees  
Managing Director

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